

AN ADVANCED JAPANESE SPEECH CORPUS FOR IN-CAR SPOKEN DIALOGUE RESEARCH

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Abstract

In this paper, we report the construction of an advanced in-car speech dialogue corpus and the result of the preliminary analysis. We have developed the system, specially built in a Data Collection Vehicle (DCV), which supports synchronous recording of multi-channel audio data from 16 microphones that can be placed in flexible positions, the multi-channel video data from 3 cameras and the vehicle-related data. The multimedia data has been collected for three sessions of spoken dialogue with different types of the navigator in an about 60-minute drive by each of 800 subjects. We have defined an organization of intention tags called the Layered Intention Tag and provided for each speech unit for the purpose of the analysis of dialogue structures. Then we have marked the tags to over 35,000 speech units. We have developed the dialogue sequence viewer to analyze the basic dialogue strategy of the human-navigator conversation. We also report the preliminary analysis on the relation between the intention and the linguistic phenomenon.

1 INTRODUCTION

Speech interface which can deal with spontaneous speech is one of the landmarks for human-machine interface. To attain the landmark, large-scale speech corpora play important roles for both of acoustic modeling and language modeling in the field of robust and natural speech interface. The Center for Integrated Acoustic Information Research (CIAIR) at Nagoya University has been collecting a large scale corpus of the in-car speech [1,5,6]. In-car speech interface has to deal with the dynamic situation of the driver such as traffic condition and the distance to the destination [2,8,9].

In this paper, the details of the collection of the multimedia observation data of in-car speech dialogue will be presented. The main objectives of this data collection are as follows: 1) training the acoustic models for the in-car speech data, 2) training the language models of spoken dialogues with the task domains related to information access while driving a car, and 3) modeling the communication by analyzing the interaction among the different types of the multimedia data. In our ongoing project, a system specially built in a Data Collection Vehicle (DCV)(Fig. 1) has been used for synchronous recording of multi-channel audio data, multi-channel video data and the vehicle related data. About 1.4 TB of the data has been collected by recording several sessions of spoken dialogue in an about 60-minute drive by each of 800 drivers. All of the spoken dialogues are transcribed into the texts with detailed information. We have defined the Layered Intention Tag for analyzing the dialogue structures. The data can be used for analyzing and modeling the interaction between the navigators and drivers in an in-car environment while driving and idling.

In the next section, we briefly describe the multimedia data collection in the car. In Section 3, we introduce the Layered Intention Tag for analysis of dialogue acts. The preliminary analysis on the relation between the intention and the linguistic phenomenon is presented in Section 4.

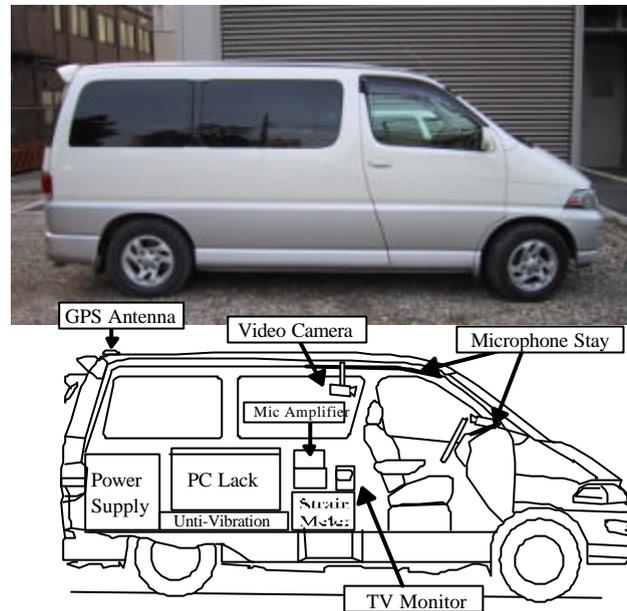


Figure 1: Data Collection Vehicle

2 IN-CAR SPEECH DATA COLLECTION

The main concept of the dialogue speech collection is to record several modes of dialogues. In 2000-2001's collection, each subject has performed a dialogue with three kinds of navigators. One is a human navigator, which can talk most fluently and naturally with the driver. Another is a WOZ system. Our WOZ system is equipped with a touch panel-PC and a speech synthesizer. Figure 2 shows a recording situation of the WOZ system. Then, a human operator touches the panel, while the subject makes an utterance, to input the meaning of the utterance and to reply. The last system is an automatic dialogue system with ASR. The navigator uses Julius [3] for the ASR engine. The domain of the task is the information retrieval task for all modes. Table 1,2,3 shows a basic information of the collected corpus. Please refer [6,10] for the detailed information about the corpus.



Figure 2: WOZ Dialogue Recording

Table 1: Collected Speech Data

| 1999's collection | |
|--------------------------------------|-----------|
| Spoken dialogue with human navigator | 11 min |
| PB sent. (Idling) | 50 sent. |
| PB sent. (Driving) | 25 sent. |
| Isolated words | 30 words |
| Digit Strings | 4digit*20 |
| 2000-2001's collection | |
| Spoken dialogue with human navigator | 5 min |
| Spoken dialogue with WOZ system | 5 min |
| Spoken dialogue with ASR system | 5 min |
| PB sent. (Idling) | 50 sent. |
| PB sent. (Driving) | 25 sent. |
| Isolated words | 30 words |
| Digit Strings | 4digit*20 |

Table 2: Statistics of the Corpus

| | 99HUM | 00-1HUM | 00-1WOZ | 00-1ASR | Total |
|------------------|---------|---------|---------|---------|------------|
| Rec. time(sec) | 141,822 | 188,157 | 189,162 | 156,091 | 187.6 hour |
| Sessions | 209 | 589 | 587 | 575 | 1960 |
| Speech len.(sec) | 98,100 | 137,025 | 98,288 | 102,933 | 121.2 hour |
| driver | 44,772 | 54,140 | 38,286 | 22,516 | 44.4 hour |
| operator | 53,328 | 82,885 | 60,002 | 80,417 | 76.8 hour |
| Speech unit | 38,760 | 49,429 | 39,578 | 47,848 | 175,615 |
| driver | 20,493 | 24,540 | 19,076 | 21,289 | 85,398 |
| operator | 18,267 | 24,889 | 20,502 | 26,559 | 90,217 |

Table 3: Specification of recorded data

| | |
|----------------|--|
| Speech | 16kHz, 16bit, 16ch |
| Video | MPEG-1, 29.97fps, 3ch |
| Control Signal | Status of Accelerator and Brake, Angle of Steering wheel Engine RPM, Speed: 16bit 1kHz |
| Location | Differential GPS (each 1sec) |

3 LAYERED INTENTION TAG

To develop a spoken dialogue system utilizing a speech corpus[4], we require some specified information for each sentence, which corresponds to the system reaction. Additionally, to perform the reaction to the user, we need to predict the intention of the user's utterances. By the preliminary experience, we learned that the user's intention is widely spread even in a simple task. So, if we define

the detailed intention tags, we need to define dozens of them. Therefore, we divide the intention tags into several layers to simplify it. This also benefits the hierarchical analysis of the intentions.

We define the Layered Intention Tag (LIT) as shown in Table 4. LIT is composed from 4 layers. Discourse Act layer denotes the role of the speech unit in the dialogue. All of Discourse Act tags are "task independent tags". Action layer denotes the action of the speech unit. Action tags are divided into "task-independent tags" and "task-dependent tags". "Confirm" and "Exhibit" are task-independent, but the others ("Search", "ReSearch", "Guide", "Select" and "Reserve") are task-dependent tags. Object layer denotes the object of the action such as "Shop", "Parking", etc. Argument layer denotes the other miscellaneous information about the speech unit. Most of the argument layer tags can be decided directly from the specific keywords in the sentence. As Figure 3 shows, the lower layered intention tag depends on the upper layered one.

An example of a dialogue between a human navigator and a subject is shown in Figure 3. For each utterance (speech unit), we provided the intention tag. At this time, we have tagged for over 35,000 speech units. Table 5 shows the current size of our corpus with the layered tags. Table 6 shows the top 10 kinds of layered intention tags and their appearance frequencies in the corpus.

Table 4: Layered Intention Tag (a part of)

| Discourse Act | Action | Object | Argument |
|-----------------|----------------|-----------------|----------|
| Request(Req) | Confirm(Conf) | Shop | ShopName |
| Propose(Prop) | Exhibit(Exhb) | Parking | Genre |
| Express(Expr) | Search(Srch) | ShopInfo | Price |
| Suggest(Sugg) | ReSearch(ReSe) | ParkingInfo | Place |
| Statement(Stat) | Guide(Guid) | SearchResult | Date |
| | Select(Sel) | RequestDetail | Menu |
| | Reserve(Res) | SelectionDetail | Count |
| | | YesOrNo | Time |

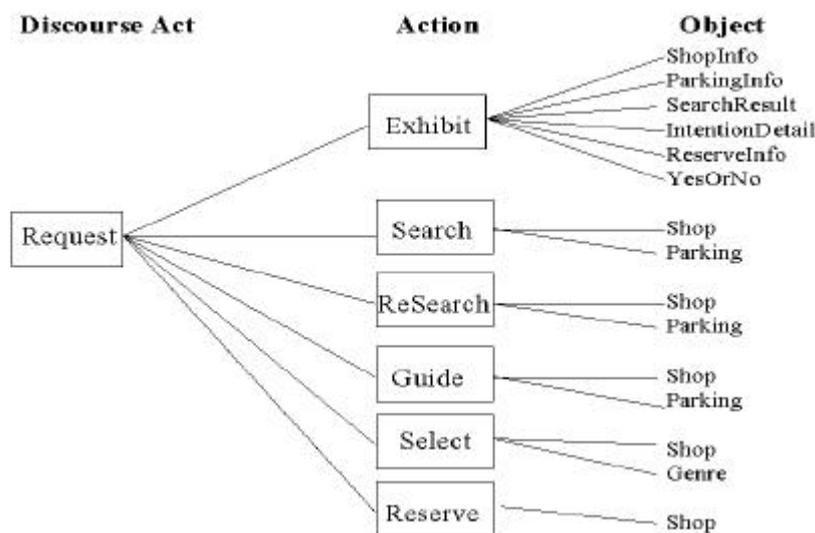


Figure 3: A part of intention structure tree

Table 5: Statistics of the intention tagged corpus

| | 99HUM | 00HUM | 00WOZ | 01HUM | 01WOZ |
|-------------------|-------|-------|-------|-------|-------|
| Sessions | 72 | 297 | 297 | 295 | 295 |
| Task (restaurant) | 425 | 793 | 890 | 626 | 907 |
| Speech unit | 4,909 | 8,133 | 8,420 | 5,628 | 8,331 |
| driver | 2,331 | 3,806 | 3,760 | 2,624 | 3,713 |
| operator | 2,578 | 4,327 | 4,660 | 3,004 | 4,618 |

Table 6: Appearance frequencies of the intention tags (top 10)

| | 99 HUM | 00 HUM | 00 WOZ | 01 HUM | 01 WOZ | Total |
|------------------------|-----------|-----------|-----------|-----------|-----------|-------|
| Stat+Exhb+IntDetail | 694 | 1,192 | 1,442 | 818 | 1,549 | 5,695 |
| Stat+Exhb+SearchResult | 665 | 1,303 | 1,260 | 938 | 1,285 | 5,451 |
| Req+Srch+Shop | 497 | 811 | 845 | 894 | 910 | 3,957 |
| Expr+Guid+Shop | 353 | 709 | 830 | 568 | 834 | 3,294 |
| Stat+Sel+Shop | 365 | 685 | 749 | 563 | 793 | 3,155 |
| Stat+Exhb+ShopInfo | 733 | 540 | 362 | 336 | 337 | 2,308 |
| Req+Exhb+ShopInfo | 655 | 377 | 223 | 259 | 338 | 1,852 |
| Stat+Sel+Gerne | 46 | 378 | 425 | 325 | 466 | 1,640 |
| Req+Sel+Gerne | 58 | 219 | 379 | 283 | 428 | 1,367 |
| Req+ReSe+Shop | 162 | 345 | 205 | 260 | 310 | 1,282 |

4 ANALYSIS OF THE CORPUS

We divide the recording session into several short tasks. Each task is a dialogue about a single theme. The dialogue in Figure 4 is an example of a single task about the restaurant query. We have provided the tags for the all tasks about the restaurant query. Total number of the tagged task is 3641. A task consists of 9.7 speech units on average.

| Utterance | Intention Tag |
|--|-------------------|
| Subj:Umm, I'm looking for a fastfood restaurant. | Req+Srch+Shop |
| Navi:Well, there are McDonald's, Mr.Donuts, and Lotteria near here. | Stat+Exhb+SrchRes |
| Subj:So, McDonald's please. | Stat+Sel+Shop |
| Navi:OK. I'll navigate to the McDonald's restaurant. | Expr+Guid+Shop |

Figure 4: Example of the transcription with LIT

4.1 Dialogue Sequence Viewer

To understand and analyze the dialogue intuitively, we have developed a dialogue sequence viewer shown in Figure 5. We combine the units into a 'turn' which means a change of a speaker. So, each turn may have several tags. Each node means a tag with a turn number, and link between nodes means a sequence of the dialogue. The thickness of a link means an occurrence count of the tag's connection. Figure 5 only shows the case of short dialogues which ends only 4 turns. The average turn count of the restaurant query task is about 10. By using the dialogue viewer, we found that most of the dialogue sequences pass through the typical tags such as "Req+Srch+Shop", "Stat+Exhb+SrchRes", "Stat+Sel+Shop", and "Expr+Guid+Shop". The dialogue in Figure 4 is one of the typical sequences. We also check the dialogue of the length 6, 8 and 10. From this experience, we notice that the start section and the end section of the dialogue are very similar in those of the dialogue, the length of dialogues which is different each other.

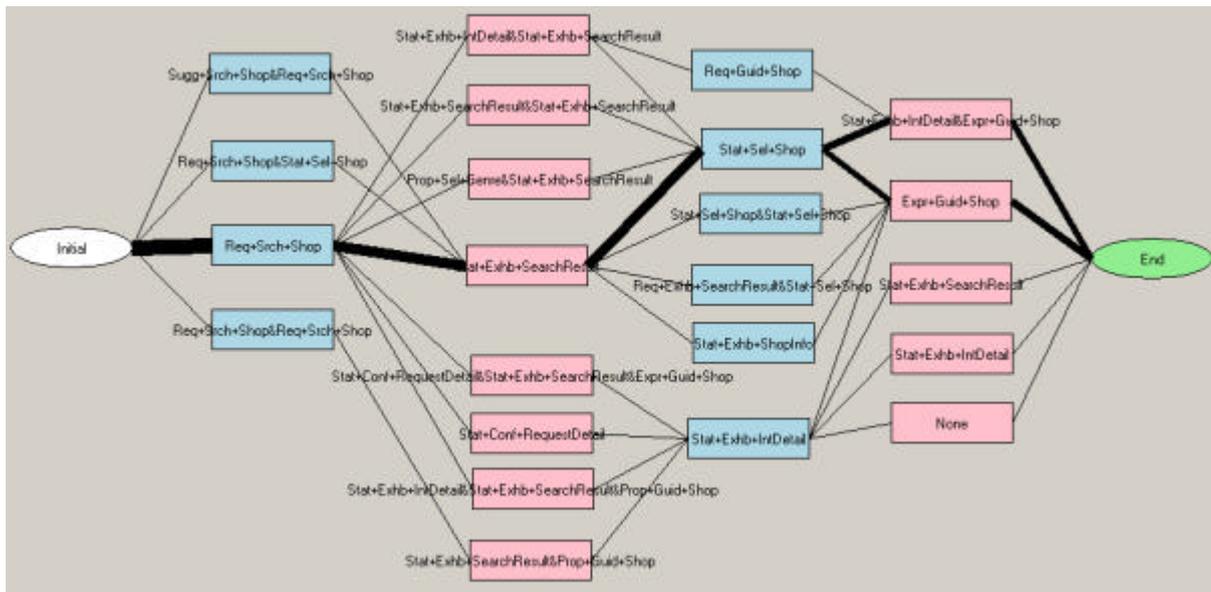


Figure 5: A part of dialogue sequences by the intention tag

4.2 Difference between Human and WOZ

We have recorded in-car information retrieval dialogues with a human navigator, Wizard of OZ, and the ASR system. The ASR system performs a system-initiative dialogue. Therefore, speech styles of subjects for the ASR system are highly restricted from the guidance of the system. In this section, we analyze the difference of subject's behaviors between the human navigator and the WOZ system.

In Figure 6, the number of phrases per speech unit (line) is shown with right vertical pivot for each intention tag. We also investigate the occurrence of linguistic phenomena such as filler for each tag. In Figure 6, we only show the occurrence rate of fillers. The average occurrence of filler is 0.15 per phrase in human dialogue and 0.12 per phrase in WOZ dialogue. From this graph, we can read the dialogue between subjects and the WOZ system is shorter than that with human on average. This tendency is not affected from LIT. For the "Request(Req)" tags, occurrence rate of fillers is not high and almost average. There are no difference between human and the WOZ, though, the other tags differ with each intention tag. The difference between human navigator and WOZ is also high in the other tags. This means that, for the "Req" tags, subjects usually have an intention to speak and not affected from systems reply. For the other tags, subjects usually reply the systems answer. So the fluency of the system might highly affect the user's speech. Also, from the number of phrases per speech unit, "Req" tagged units are more complex than other tagged units.

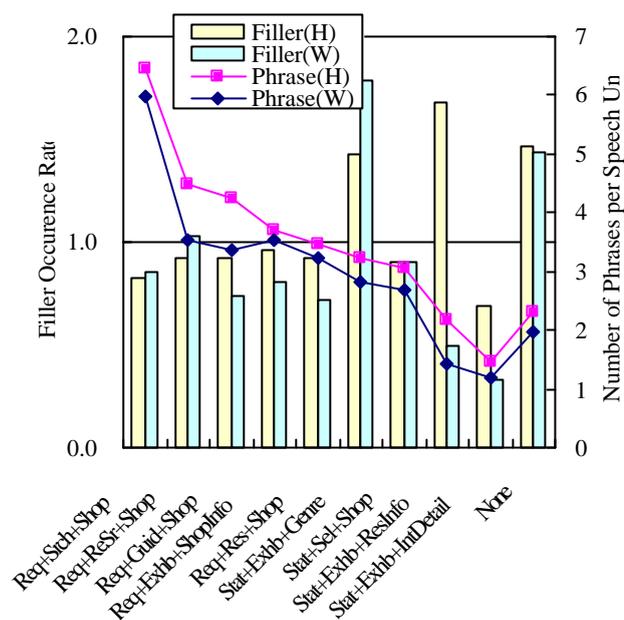


Figure 6: Differences of subject's behaviors between human and WOZ for each intention tag

5 CONCLUSION

In this paper, we have presented the brief description of a multimedia corpus of in-car speech communication. The corpus consists of synchronously recorded multichannel audio/video signals, driving signals and GPS output. The spoken dialogues of the drivers have been collected under the various styles, i.e., human-human and human-machine, prompted and natural, for the restaurant guidance task domain. An ASR system was utilized for collecting human-machine dialogues.

To date, almost 800 subjects have been enrolled in data collection. All of the spoken dialogues are transcribed with time information. We define the Layered Intention Tag for analysis on the dialogue sequence. Half of the corpus is tagged with LIT. We also attach the structured dependency information to the corpus. By these efforts, the in-car speech dialogue corpus is getting richer and can be recognized as a multi-layered corpus. By utilizing the different layers of the corpus, various analysis of the dialogue can be performed. Currently, we are analyzing the relation between the intention and the occurrence rate of fillers. By using the result of these analyses, we are currently studying the corpus-based dialogue management.

Acknowledgements

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